

Mindteck helped one of the largest departments of Commonwealth of Pennsylvania, USA with around 20 bureaus functioning under it.

The Client

The customer is one of the largest departments of Commonwealth of Pennsylvania, USA with around 20 bureaus functioning under it.

Challenges

Client required to replace and significantly enhance the capabilities provided by the existing DSF, content management tool, was used for knowledge management and information sharing.

Mindteck Solution

Mindteck provided services by analyzing the architect, design and implementation of Enterprise Portal using BEA Aqualogic products (ALUI, Studio etc). The solution was implemented using out of the box features of ALUI as well as custom developed components (portlets, studio wizard etc.). Mindteck developed a custom application as well SAP-SRM integration within the portal. This added an advantage through a Single sign-on integrated with site-minder implementation.

The Content and data migration from existing portal was performed following which an extensive training and knowledge transfer for Portal administration and management was given to the internal IT team at the Client location.

Client Benefits

- Portal implementation best suited for meeting client's current and future requirements as well Commonwealth's goal to create a transparent and easy to use system which will eventually be integrated into the remaining commonwealth agency environments
- Greatly improved accessibility and productivity of in-house resources
- Collaboration between bureaus and agencies, seamless experience for users
- Enhanced searching and searching and indexing existing file shares for access within the portal
- Decentralized portal collaboration, thereby improving contribution and ownership