

Policy and claims management system

The Client

The customer provides comprehensive IT services for insurance companies throughout the U.S.

The Challenge

The policy and claims management system was to be reengineered. Both business processes and the underlying technology were to be modified to satisfy the current requirements.

The Solution

Our team reengineered the entire application using a distributed processing architecture with browser based thin clients. The new system was comprehensive providing policy administration and claims management solution for insurance companies and their general agents, automating processes like underwriting and policy administration, billing, collections and payment, claims processing and report generation.

The Benefits

- The customer received a product that met specifications, was of good quality, and within the budget.
- Being a product development, there were constant changes in specifications. Mindteck was able to adapt a flexible approach to such a situation and worked with the customer to realize the plan of developing the product.
- Algorithms for insurance rules and rating engine were successfully implemented.

The Technology