

## **Online credit card statement system**

### **The Client**

The customer is a leading financial services company in the US.

### **The Challenge**

Facing increased competition, customer needed to quickly develop an Internet presence and deploy a new Internet-based application for credit card statements look up and bill pay. The company needed help managing the development during a transition from Macintosh to Windows environment. The main objectives of the project were to design and develop a more productive Internet presence and deploy an online credit card statement application.

### **The Solution**

A comprehensive online credit card statement application was delivered to the customer. The application enabled customers to examine statement history, dispute charges and pay bills online. The project was executed by two teams located onsite at the customer location and offsite, at our development center.

### **The Benefits**

The launch of the new Internet presence and credit card statement application enabled the customer to provide Internet based services. The launch of the online service provided significant cost benefits by due to reduced customer calls to the helpdesk to check balances, payments and other updates.

### **The Technology**