

Intranet development and maintenance

The Client

The customer is a leading brokerage firm in the US.

The Challenge

As a result of reorganization, the customer needed to consolidate two independent intranet sites and create a new site to support the workflow and information needs of more than 15,000 employees across the globe.

The key challenges were

- Develop an information-rich intranet that could accommodate increasing functionality and provide access to various company databases
- Create a strategy that supports the design and development of a growing intranet
- Build models for knowledge management, site design and site management

The Solution

The new site included dynamic information for personalization and knowledge management. The first applications deployed were online paging, phone book and product catalog. In the initial stage, the team designed the site on an NT server operating IIS, SQL, ASP and Flash. In the next phase, the team added a content management system to support site maintenance and enhancements, including product collaboration and support, organization charts, personnel information, newsletters, message boards were some of the applications available in the intranet.

The Benefits

- Increased functionality and streamlined operations, owing to the consolidation of the old intranet sites
- Reduced maintenance time, by way of a browser-based administrator's interface
- Sustained development and maintenance over time as the demands on the intranet change and grow

The Technology

NT server operating IIS, SQL, ASP and Flash.